Terms and Conditions

First Windows and Doors First 15

Terms and Conditions:

- 1. Entry to the competition is open from February 11th 17th 2025
- 2. Entry is only open to New Zealand citizens and permanent residents over 14 years of age.
- 3. Entries are received by entering the official entry form by selecting the preferred Gallagher Chiefs players and entering contact details.
- 4. The competition can be entered only once.
- This competition is a promotion run between First Windows and Doors (a brand of APL Window Solutions) and Chiefs Rugby Club LP. This competition is in no way endorsed by Facebook or Instagram.
- 6. Subject to any applicable law which cannot be excluded, APL Window Solutions, ("APL"), Chiefs Rugby Club LP and their employees are not responsible for any loss or damage whatsoever that is suffered (including but not limited to indirect or consequential loss) or for personal injury or medical event suffered or sustained during the course of or as a result of competing, accepting or using the prizes.
- Employees of APL and APL manufacturers within the APL network (as determined by APL in its absolute discretion), and Chiefs Rugby Club LP, their affiliates, agencies and immediate families are ineligible to enter.
- 8. Employees and athletes of Chiefs Rugby Club LP, Josh Coppins Racing, Hockey New Zealand, Emma Gilmour Rally Driver, Ben Hunt Rally Driver, their affiliates, agencies and immediate families are ineligible to enter.
- 9. APL and Chiefs Rugby Club LP are not responsible or liable for lost, misdirected or incomplete entries.
- 10. By entering this competition, entrants grant to APL and Chiefs Rugby Club LP an unconditional right to use images of the winners for promotional purposes, which may include publication in any format or location chosen by APL and Chiefs Rugby Club LP in its absolute discretion and APL and Chiefs Rugby Club LP may licence publication or use of such images by any of its subsidiaries or related entities including, without limitation, on the First Windows & Doors website and First Windows & Doors Facebook and Instagram pages, and Chiefs Rugby Club LP websites and social media pages.
- 11. The judge's decision regarding prize winners and any other matter relating to this competition is final and no correspondence will be entered into.
- 12. Prize is non-transferable, non-changeable, not redeemable for cash and cannot be exchanged for any other services.
- 13. Entrant details (other than the names of the winner) will remain confidential and will not be made available to the public or any third party except in accordance with these terms unless APL or Chiefs Rugby Club LP is required to disclose those (e.g. by way of example only, if someone is injured or suffers a medical event, needing medical services, or to advise relatives etc).
- 14. APL and Chiefs Rugby Club LP reserves the right to revoke a prize at any time they consider that the winner has breached any of these terms and conditions.

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First Windows and Doors

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Entry to the competition is open for the following 2025 Chiefs Rugby home matches.

Friday 21 February

Saturday 1 March

Saturday 15 March

Friday 4 April

Saturday 19 April

Friday 25 April, Saturday 24 May, plus any home finals

- 1. Entry is only open to New Zealand citizens and permanent residents over 14 years of age.
- 2. Entries are received by entering the official entry form and spinning the lucky wheel to be allocated a Chiefs Rugby player.
- 3. The competition can be entered only once per Chiefs Rugby home match.
- 4. The winning entry from each home match will receive a Chiefs Rugby jersey size to be determined by the winner. If that size is not available, an alternative will be offered.
- 5. This competition is a promotion run between First Windows and Doors (a brand of APL) and Chiefs Rugby. This competition is in no way endorsed by Facebook or Instagram.
- 6. Subject to any applicable law which cannot be excluded, Architectural Profiles Limited, ("APL"), Chiefs Rugby and their employees are not responsible for any loss or damage whatsoever that is suffered (including but not limited to indirect or consequential loss) or for personal injury or medical event suffered or sustained during the course of or as a result of competing, accepting or using the prizes.
- Employees of APL and APL manufacturers within the APL network (as determined by APL in its absolute discretion), and Chiefs Rugby, their affiliates, agencies and immediate families are ineligible to enter.
- 8. Employees and athletes of Chiefs Rugby, Josh Coppins Racing, Hockey New Zealand, Emma Gilmour Rally Driver, Ben Hunt Rally Driver, their affiliates, agencies and immediate families are ineligible to enter.
- 9. APL and Chiefs Rugby are not responsible or liable for lost, misdirected or incomplete entries.
- 10. By entering this competition, entrants grant to APL and Chiefs Rugby an unconditional right to use images of the winners for promotional purposes, which may include publication in any format or location chosen by APL and Chiefs Rugby in its absolute discretion and APL and Chiefs Rugby may licence publication or use of such images by any of its subsidiaries or related entities including, without limitation, on the First Windows & Doors website and First Windows & Doors Facebook and Instagram pages, and Chief's Rugby websites and social media pages.
- 11. The judge's decision regarding prize winners and any other matter relating to this competition is final and no correspondence will be entered into.

- 12. Prize is non-transferable, non-changeable, not redeemable for cash and cannot be exchanged for any other services.
- 13. Entrant details (other than the names of the winner) will remain confidential and will not be made available to the public or any third party except in accordance with these terms unless APL or Chiefs Rugby is required to disclose those (e.g. by way of example only, if someone is injured or suffers a medical event, needing medical services, or to advise relatives etc).
- 14. APL and Chiefs Rugby reserves the right to revoke a prize at any time they consider that the winner has breached any of these terms and conditions.

Privacy Policy

Protecting your personal information is important to us. So is following New Zealand's privacy laws. This Privacy Policy tells you how we will protect your privacy and collect and use your personal information (any reference to "we", "us" or "our" is to the Chiefs Rugby Club Limited Partnership).

"Personal Information" means any information that can directly or indirectly identify you or another person.

This Privacy Policy applies to anyone who uses our website https://www.chiefs.co.nz/ (Website), buys or uses the products or services that we supply you (Products or Services), or interacts with us.

If you have any questions, you can contact our Privacy Officer at simong@chiefs.co.nz.

YOUR RIGHTS

We'll only use your Personal Information for the reasons that we collected it, and in accordance with this Privacy Policy. If we don't need your Personal Information anymore for those reasons, then we'll stop using it.

If you don't agree with our Privacy Policy or don't want us to collect your Personal Information, then you shouldn't use our Website, Services or interact with us. If you change your mind and don't agree with our Privacy Policy anymore, then you should stop using our Website, Services or interacting with us.

INFORMATION WE COLLECT ABOUT YOU

We may collect the following Personal Information:

- Your name and contact details.
- Your purchase and account history with us.
- Information about your use of our Products or Services.
- Information about the webpages you visit on our Website.
- Information you provide to us when responding to our customer surveys.
- Any other information you give us.

Please don't give us Personal Information about someone else unless you have their permission and they know about this Privacy Policy.

HOW WE COLLECT YOUR INFORMATION

We collect Personal Information:

- From you directly (like when you provide your details to us).
- From you indirectly (like when you use our Services, visit our Website or interact with us on various platforms).
- From third parties (like contractors and agents that we engage to perform services on our behalf, such as to analyse traffic on our Website and social media).
- From places where the information is publicly available.

HOW WE USE AND SHARE YOUR INFORMATION

We use and disclose your Personal information:

- To provide you with our Products or Services, including your purchase of Chiefs rugby game tickets.
- To respond to your queries regarding the Website, our Products or Services.
- To administer your account with us.
- To bill you and to collect money that you owe us.
- To operate and maintain our Website.
- For our internal record keeping purposes.
- To facilitate the sale or other disposition of our business or assets.
- To comply with our legal obligations.
- For any other purposes that you authorise.

HOW WE SAFEGUARD YOUR PERSONAL INFORMATION OUTSIDE NEW ZEALAND

From time to time, we may disclose, and you authorise us to disclose, your Personal Information to an overseas service provider for the above purposes. We make sure that the overseas service provider is:

- a participant in a prescribed binding scheme for international disclosures of personal information; and/or
- is located in a country that provides comparable safeguards to New Zealand's privacy laws, approved by the Privacy Commissioner.

If not, then we will take reasonable steps to ensure that the overseas service provider is required to protect your Personal Information in a way that, overall, provides comparable safeguards to those required under New Zealand's privacy laws.

Examples of these steps include a written agreement between us and the overseas service provider or making reasonable enquiries regarding data protection standards of the country in which the overseas service provider is located.

COOKIES

Cookies are small text files placed on your computer, mobile phone, tablet, or other electronic device to store data that can be recalled by a web server in the domain that placed the cookie. This data often consists of a string of numbers and letters that uniquely identifies your device, but it can contain other information as well. Some cookies are placed by third parties acting on our behalf. We may use cookies and similar technologies to store and honour your preferences and settings, enable you to sign-in, provide interest-based advertising, analyse how our Products or Service perform, and fulfil other business functions or operations set out in this Privacy Policy.

To enable some of the features and functionality on our Website, you may need to permit us to place cookies on your device. You can remove or block cookies by using the settings in your browser, but it may affect your ability to use our Website.

THIRD PARTY LINKS

Occasionally, at our discretion, we may include or offer third party products or services when we supply tickets. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites.

E-COMMUNICATIONS

You consent to receiving information from us about our Products, Services, promotions and competitions via email, text message and social media. If you want us to stop sending you electronic communications, then you can simply unsubscribe at any time by following the instructions included in the electronic communication.

HOW WE PROTECT YOUR PERSONAL INFORMATION

We have reasonable protections in place against unauthorised access, use, modification, disclosure and loss of your Personal Information.

REQUEST ACCESS OR CORRECTION TO YOUR PERSONAL INFORMATION

You're allowed to see what Personal Information we have about you, and you can ask us to correct it if you think it's wrong. If there is a legal reason why we can't let you see it, or if we don't agree with your correction, then we'll tell you.

PRIVACY COMPLAINTS

If you think that we haven't properly protected your privacy, you can tell our Privacy Officer here Simon Graafhuis, General Manager Commercial at, simong@chiefs.co.nz, or complain to the New Zealand Privacy Commissioner.

PRIVACY POLICY CHANGES

We may from time to time change our Privacy Policy. These changes may reflect, among other things, changes in laws, our data collection practices, and/or changes to our business, Services or Products. We will post any updated policies on our Website. The updated Privacy Policy will take effect 14 days after the date it is posted.

If you continue to use our Services or continue to visit our Website or interact with us after the updated Privacy Policy comes into effect, then this will indicate that you have agreed to our changes.

If you don't agree with the changes to the Privacy Policy, then you should immediately stop using our Services and our Website.

We encourage you to review our Privacy Policy periodically for any changes.